

FREQUENTLY ASKED QUESTIONS

Q: *What do I do if I have a swarm of bees?*

A: Our department has available a list of bee keepers and their phone numbers who may come out and pick them up; there is usually a fee, by the bee keeper, associated with this service.

Q: *What can I do if I have a gopher or a squirrel problem?*

A: Our department has gopher/squirrel bait available for the public to purchase. [Please see our list of available bag sizes and prices.](#)

Q: *What is the cost for the continuing education and worker safety classes?*

A: The cost is \$10.00 per person per class. We cannot refund for any classes that are pre-paid and not attended; however a credit can be given for a future class.

Q: *What payment methods are accepted by your department?*

A: Cash and checks are the only methods of payment accepted at this time. Our cashiering system is not set up for credit or debit card payments. You can make your checks payable to the "Kings County Department of Agriculture".

Q: *Who do I contact if I find a sick or dead bird?*

A: The California Department of Food & Agriculture (CDFA) has a "State Bird Hotline" (866-922-2473) which provides information in both English and Spanish. People can call this number to quickly report sick or dead poultry, wild birds, or pet birds. The public can also obtain information on how to know when their birds are sick and how to protect their birds from disease. If you suspect mosquitoes may be involved, please call 1-877-968-2473.

Q: *Can I bring in a spider or bug to be identified?*

A: Yes. Someone on staff will look at the specimen for possible identification. If we are unable to identify it we will send it to a lab in Sacramento for a positive ID.

Q: *What is our mailing address?*

A: Our mailing address is: 680 N. Campus Dr., Ste. B, Hanford, CA 93230.

Q: *What is your fax number?*

A: (559) 582-5251

Q: *Can I fax in my use reports?*

A: No. Use reports must be sent by mail, brought in to the office or submitted on-line.

Q: *What do I need to do to get a pesticide spray permit?*

A: You will need to bring in information about the sites on the permit including a map of the location(s) to be treated and the surrounding areas. These maps shall include information regarding the surrounding environment including, but not limited to, residences, schools, churches, waterways, wildlife areas, parks and other public use areas.

Q: *Who can sign for my permit?*

A: Individuals who may sign for permits are the owner/operator or an authorized representative (a Letter of Authorization will need to be on file).

Q: *Who can be an authorized representative?*

A: An authorized representative should be someone who supervises the pesticide use for that permit.

Q: *What do I do if I think that I've been overcharged on a purchase?*

A: If you believe that you've been overcharged on a purchase you may contact our office with the following information: what you purchased, where you purchased it, the date the purchase was made, and the amount you were charged. If it was a gasoline purchase we will need to know where you made the purchase, what pump number, and what grade of gasoline. Receipts are very helpful in providing this information.

Q: *Where can I get a burn permit?*

A: To obtain a burn permit you will need to contact the San Joaquin Valley Air Pollution Control District at 1-800-665-2876 between the hours of 7:00 am and 11:30 am.

Q: *Who do I contact to obtain a Weighers and Samplers license?*

A: You may contact the Calif Department of Food & Agriculture at (559) 445-5506.